## **Battle Bank Consumer Privacy Notice**

Last Updated: February 5, 2024

| Facts | What does Battle Bank do with your personal information?   |
|-------|--|
| Why?  | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. |
| What? | The types of personal information we collect, and share depend on the product or service you have with us. This information can include but is not limited to:  Social Security number and income Account balances and payment history Transaction history and credit history                                    |
| How?  | All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information, the reasons Battle Bank chooses to share and whether you can limit this sharing.            |

| Reasons we can share your personal information   | Does Battle Bank<br>share? | Can you limit this sharing? |
|--|----------------------------|-----------------------------|
| <b>For our everyday business purposes</b> —to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes                        | No                          |
| For our marketing purposes—to offer our products and services to you   | Yes                        | No                          |
| For joint marketing with other financial companies   | No                         | We don't<br>share           |
| For our affiliates' everyday business purpose - information about your transactions and experiences  | No                         | We don't<br>share           |
| For our affiliates' everyday business purpose — information about your creditworthiness  | No                         | We don't<br>share           |
| For nonaffiliates to market to you   | No                         | We don't<br>share           |

| Questions?   | Call toll-free (855) 922-8853 or go to www.battlebank.com/privacy or you can send an email to privacy@battlebank.com   |
|--|--|
| What we do   |  |
| How does Battle<br>Bank protect my<br>information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. For more information, visit www.battlebank.com/privacy |

| How does Battle<br>Bank collect my<br>personal<br>information?                   | For example, we collect your personal information when you:  Open an account or deposit money  Pay your bills or apply for financing  Provide account information  We also collect your personal information from other companies, not affiliates or credit bureaus.  |
|--|---|
| Why can't I limit<br>all sharing?  | Federal law gives you the right to limit:  Sharing for affiliates' everyday business purposes—information about your creditworthiness  Affiliates from using your information to market to you  Sharing for nonaffiliates to market to you  State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law. |
| What happens when I limit sharing for an account held jointly with someone else? | Your choices will apply to everyone on your account.  |

| Definitions     |   |
|-----------------|---|
| Affiliates      | Companies related by common ownership or control. They can be financial and nonfinancial companies.  • Battle Bank has no affiliates. |
| Nonaffiliates   | Companies not related by common ownership or control. They can be financial and nonfinancial companies.                               |
|                 | <ul> <li>Battle Bank does not share with nonaffiliates so that they can market to you.</li> </ul>                                     |
| Joint marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you.              |
|                 | <ul> <li>Battle Bank does not jointly market.</li> </ul>  |

## Other important information

**Special Notice for California Residents**—We will not share information we collect about you, except as permitted by law, such as to the process your transactions or to maintain your account. Additional information about Battle Bank's privacy policies can be found at www.battlebank.com/privacy or by calling (855) 922-8853.

**Special Notice for Nevada Residents**—We are providing you this notice pursuant to Nevada law. You may be placed on our internal Do Not Call list by contacting us at (855) 922-8853 or you may contact us at privacy@battlebank.com. Nevada requires that we provide contact information for the state's Bureau of Consumer Protection to all consumers that do business with us. The contact information for the Bureau of Consumer Protection, of the Office of the Nevada Attorney General is provided here: 555 E. Washington St., Suite 3900, Las Vegas, NV 89101; (702) 486-3132; BCPINFO@ag.state.nv; https://www.ag.state.nv.us/org/bcp.htm.

**Special Notice For Vermont Residents**—State law gives you an additional right: We will not share information about your creditworthiness with other Battle Bank affiliates except with your consent.

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